



St Flannan's School

Zillmere

Alive in the Spirit

Safeguarding Quick Guide for Parents

Keeping children safe is everyone's responsibility

Our Commitment

St Flannan's School is committed to creating a safe, respectful and inclusive environment where every child feels protected, valued and heard. We have zero tolerance for all forms of abuse and are guided by the Brisbane Catholic Education Child Safe Standards and our School values - Compassion, Courage, Service and love.

Where to Find Safeguarding Information

You can access safeguarding information at any time through the following:

- **School Safeguarding Plan 2026** – outlines how our school keeps children safe, responds to concerns and continuously improves practice.

Available on the **school website** under *Safeguarding / Child Safety*.

- **Brisbane Catholic Education Safeguarding Policies** – system-wide expectations and procedures.

Available via **Brisbane Catholic Education website** (link on [School Website](#)).

- **School Newsletters & BCE Connect** – regular reminders about safeguarding, who to contact and updates based on parent feedback.
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Who You Can Talk To

If you have a concern about a child's safety or wellbeing, you are encouraged to speak up. You can contact:

- **Your child's classroom teacher** – for day-to-day concerns
- **Student Protection Contacts (SPC Team)** – trained staff who manage safeguarding concerns confidentially
- **School Leadership Team** – Principal or Assistant Principals

Contact the school: **Phone:** 07 3265 3666 **Email:** pzillmerenorth@bne.catholic.edu.au

If you are unsure who to contact, please call the school office and we will assist you.

How to Raise a Safeguarding Concern

- Concerns can be raised **in person, by phone, or by email**
- You do **not** need to be certain – worries or questions are enough
- All concerns are taken seriously and responded to using child-focused, trauma-informed processes

Safeguarding concerns and complaints are managed in line with Brisbane Catholic Education procedures and the Reportable Conduct Scheme.

Accessibility and Support

We value our diverse community and aim to make safeguarding information easy to understand:

- Interpreting services are available via **Translating and Interpreting Service National (13 14 50)**
 - Information is shared in newsletters, meetings and on our website
 - Visual resources and age-appropriate explanations are used with students
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Working Together

Parent feedback helps us strengthen our safeguarding practices. Recent feedback highlighted the importance of clear information and knowing who to contact, which is why this Quick Guide has been created.

If you have feedback or suggestions, we welcome hearing from you.

Safeguarding is a shared responsibility – together we create a safe and caring community for every child.



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